### Public Document Pack



# Area Forum (Leasowe, Moreton and Saughall Massie)

Date: Wednesday, 8 June 2011

Time: 7.00 pm

**Venue:** Leasowe Community Centre, twickenham

Drive, Wirral CH46 1PF

Contact Officer: Administrator Tel: 0151 691 8025

**e-mail:** traceysmith@wirral.gov.uk **Website:** http://www.wirral.gov.uk

### **AGENDA**

- 1. WELCOME, INTRODUCTIONS AND APOLOGIES
- 2. ELECTION OF NEW CHAIR OF AREA FORUM
- 3. AREA CO-ORDINATORS REPORT (Pages 1 28)
  - Minutes of last meeting and matters arising
- 4. PUBLIC QUESTION TIME & PARTNER UPDATES
- 5. WIRRAL UNIVERSITY TEACHING HOSPITAL NHS FOUNDATION TRUST
  - an engagement programme on proposals for changes to some services at Arrowe Park Hospital and Clatterbridge Hospital
- 6. NEIGHBOURHOOD PLANS PRESENTATION
- 7. DATES OF FUTURE MEETINGS





# Leasowe Moreton Saughall Massie Area Forum Wednesday 8<sup>th</sup> June 2011 Leasowe Community Centre Twickenham Drive Leasowe Wirral CH49 1RU 7.00pm - 9.00pm

Tracey Smith – Senior Community Engagement Co-ordinator

Tel: 0151 691 8026

Fax: 0151 691 8159 Textphone: 18001 0151 691 8213

Email: traceysmith@wirral.gov.uk

Website: www.wirral.gov.uk

**Community Engagement Team** 

**Town Hall, Brighton Street** 

Wallasey

Wirral

CH44 8ED
WIRRAL

Help shape your services

### Leasowe, Moreton & Saughall Massie Area Forum

Wednesday 8<sup>th</sup> June 2011 7.00pm - 9.00pm

### **AGENDA**

- 1. Welcome introductions and apologies
- 2. Election of New Chair of Area Forum
- 3. Area co-ordinators report
  - Minutes of last meeting and matters arising
- 4. Public question time and Partner Updates
- 5. Wirral University Teaching Hospital NHS Foundation Trust Treating you well into the future an engagement programme on proposals for changes to some services at Arrowe Park Hospital and Clatterbridge Hospital
- 6. Neighbourhood Plans Presentation
- 7. Dates of future meetings

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## **Code of Conduct for Area Forums**

- ➤ Indicate to the Chairperson when you would like to speak
- > Let invited speakers finish what they have to say
- > Respect others right to be heard
- > Do not use abusive or offensive language
- > Do not make any discriminatory remarks
- > Do not have private conversations while meeting is in progress

# **Section One**

# Minutes and Matters arising

Present:

Councillor Abbey (Chair)

Councillors Lewis, C Blakeley, S Williams, A McArdle

Pat Higgins

Area Forum Co-ordinator Tracey Smith

Merseyside Police Inspector Peter Kolokotroni

Merseyside Fire and Rescue Ian Maxwell

Service

Wirral University Teaching

Hospital NHS Foundation

Trust

Streetscene David Green
NHS Wirral Martin McEwan
Older Peoples Parliament Terry Sullivan

Council Officers Steve Preston (Community Safety)

Sarah Risnes (minute taker)

Apologies Cllr Simon Mountney, David Armstrong

### 1 WELCOME, INTRODUCTIONS AND APOLOGIES

The chair opened the meeting and welcomed approximately 12 members of the public to the meeting.

The chair announced that Jane McLear the community representative for the area forum had given her resignation to the forum. This has been accepted and a thank you card should be sent on behalf of the forum to thank Jane for all her hard work and support over the last few years.

### 2 AREA CO-ORDINATOR'S REPORT

Tracey Smith discussed the minutes of the last meeting, no amendments were made by the forum and the minutes were agreed as a true reflection of the meeting.

Tracey introduced the area-coordinator's report provided in the forum pack. Tracey drew particular attention to the additional 5,000 each forum has to spend on winter grit-bins for their area, there is a form which can be filled in at the front of the room giving suggestions on areas where the grit bins should be placed.

Tracey also introduced Peter Cummins from United Utilities to give an update on some work in the forum area. Peter Cummins explained there will be some road works commencing in May 11 on Hoylake Road, Moreton and will last for 3 months. This work is part of a 5 year project which is ongoing to install 2 new pipelines.

**Clir Blakeley**: Wasn't this work part of the original project started last year?

**Peter Cummins:** No, that was part of the Grange Reservoir project.

**Clir Blakeley:** It would be really useful if we could have a detailed plan showing the actual areas affected and how this will disrupt traffic in the area emailed to us.

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Peter Cummins: Yes this will be done, and also it will be updated on the website.

Minute Action: United Utilities to send details to forum and update the website.

### 3 PUBLIC QUESTION TIME

There were no questions from the public in public question time.

### 4 STATEMENT ON BURTONS

Cllr lan Lewis gave an update on the current position at Burtons Foods due to his involvement alongside the leader of the council Jeff Green. Cllr Lewis explained that the leader met with Burtons before Christmas along with the Chief Executive of Wirral Council, to see the results of Burtons Supply Chain Review. As part of this review Burtons announced that after 60 years at the Moreton site it was to be closed, resulting in the loss of 342 jobs as it was no longer feasible to keep the site open due to high running costs and this was the only site which is making a loss.

Previously, the council already has contributed 1million pounds as part of a programme to keep the Moreton site until 2012 and help it become a centre of excellence. There was also a meeting with UNITE to talk through how the council could help further, even though There is going to be another meeting soon with bosses to see what possible options there are for the future of the site. Cllr Lewis wanted to re-assure the forum that under no circumstances will this land be released for housing purposes.

Cllr Ann McArdle explained to the forum her personal views on the current situation at Burtons Foods? Cllr McArdle is extremely worried about the devastating affect this could have on the local economy of this forum area and the wider borough. MP Angela Eagle has raised this in Parliament last week so this is on the national agenda and we will be fighting this decision as the workers of Moreton have pulled all the stops out for a number of years now and this is like a slap in the face to them. There have been warning signs that this might happen, and I am glad to see the unions and the council working together to try and resolve this positively.

**Minute Action:** A further updates to be brought back to the next forum.

### 5 PARKS AND COUNTRYSIDE SERVICES PROCUREMENT EXERCISE

The Director of Technical Services Dave Green introduced the parks and countryside services procurement exercise to the forum.

In 2008, there was a review of the parks and countryside services, the decision has now been taken to externalise these services so it can be delivered cheaper. Currently it costs the council £14 million a year to run all of Parks & Countryside Services.

The council has put 5million aside to invest in the infrastructure of the parks and countryside over the next 2 years as part of the Capital Programme.

If all goes to plan this could potentially be the same approach as for Roads and Waste Services in the long term. All existing staff will go to the contractor and they will have to put in a bid for the service, using the external support and guidance a new partner will be chosen by December 2011. They will still be held to account by Wirral Council and quality of the services will still be monitored, this will ensure the service is better than previously provided.

There will be a communication plan at the design contact stage to involve ideas from the public about improvements which can be made to our parks and outdoor spaces.

There are workshops for the public to get involved in, these will be held on the 3<sup>rd</sup>, 8<sup>th</sup> 9<sup>th</sup> 15<sup>th</sup> 23<sup>rd</sup> – March 2011

**Clare Sanderson**: Will the Ranger service remain in operation as the service they provide in schools is really good?

**Dave Green:** Yes, they will be moved over to the partner as part of the contract and we have no plans to start charging for this ranger service.

**CIIr Lewis:** As we know a lot of these areas have 'Friend groups' which are engaged in initiatives involving the parks and countryside. How will you engage with people/areas who are not in or do not have a friends group?

**Dave Green:** The long term aim is to have a friends group in every area, however in the meantime we are doing everything we can via many different channels such as this Area Forum, newspapers, leisure services and the community engagement database to invite people to the workshop sessions and have their say.

### 6 CENSUS

Deborah Morgan Census Manager for Wirral gave a 5 minute presentation outlining the importance of the upcoming census. Key Features of the presentation included:

- Sunday 27<sup>th</sup> March 2011 is Census Day
- o It is a snapshot in time of the whole population on that day, asking questions such as; how many people live in the household and do they have a car etc.
- Personal information is never shared with other government departments
- The census is compulsory and you could be fined up to £1,000 if you don't take part.
- Posted out to each address in early March, with a pre-paid envelope or can be filled in online.

**Anne-Marie Jones:** With regards to the fines given to people who do not complete the census, what measures have been taken to support the elderly and those unable to fill it out for themselves?

**Deborah Morgan:** National Government Policy is to try and prosecute as many people as possible however it has been recognised that not everyone either can or fill out or understand the census. Carers and Census Collectors have been specially trained to deal with such matters and are working with partners to identify people in areas who need extra support with the census.

**Clir McArdle:** The Census team should link up to Council and Health Partners databases to help inform them of those people and areas which will need further support completing the census.

**Deborah Morgan:** This is a good idea and she will ensure Census Collectors do this.

**Clir Blakeley:** How much does the census cost?

**Deborah Morgan:** It costs £45million nationally. In the last Census, it was estimated that every person in Wirral is worth 50,000 over 10 years.

### 7 PARTNER UPDATES

### **NHS Wirral**

Martin McEwan NHS Wirral explained that currently there are significant changes to the NHS going through Parliament and a general consultation on Public Health Services moving over to Local Authority responsibility from 2013. This consultation will help to see how Local Authorities can fulfill the duties placed on public health as they are currently quite complex. There is more information on the Department for Health Website if anyone wishes to express their views or concerns on this matter.

### <u>Wirral University Teaching Hospital NHS Foundation Trust</u>

Pat Higgins from the Hospital Trust explained that there are more details in Area coordinators report but the main headlines this time is that there was no MRSA found at all within Quarter 3 of this year. This is due to the significant reduction in bacteria in the hospital thanks to the promotion of hand washing and actively challenging people who do not do so.

There is to be a new opening of the Maternity Unit by the Countess of Wessex on the 2<sup>nd</sup> March, this unit has been refurbished and has a new scanner to reduce waiting times.

Unfortunately, car parking charges have gone up to £2.50 however there are more free spaces for the 20 minutes free parking. This charge is one of the lowest in the country and is unfortunate but the costs of maintaining the car park have increased.

Member of the public: Glad to see visiting time was stopped to allow for the outbreak of swine-flu over the festive period, but do they have more disabled car parking spaces or better patrols of these areas as people are parking there without a blue badge and nothing is done?

**Pat Higgins:** Yes, the caretakers have been asked to be vigilant over this issue however sometimes they do not spot it as it is only a small part of their job but it has been raised.

### Merseyside Police

Inspector Peter Kolokotroni showed this quarter's newsletter to the forum showing all the year to date figures of crime for this area. All crimes are down this quarter with a particular reduction in vehicle crime by 35. However, burglary has gone from 69 to 78 which is due to two spikes over the summer one in the Sandbourne area, and one in Wallasey Village where 5 arrests were made with 2 charges.

The police are continuing to work with partners over many initiatives such as, Environmental Walks, knocking on doors to gather information about crime in the area and also Youth Working through the school holidays. There are two chances to come and Have Your Say over the next few weeks the meetings are: 17<sup>th</sup> February at Yew Tree for the Leasowe wards and the 24<sup>th</sup> February at Maryland Community Centre for the Saughall Massie wards.

If you have any information to pass on please call the local number of 709 6010 or Crimestoppers on 0800 555 111.

### Merseyside Fire & Rescue Service

lan Maxwell explained that pages 13-14 in the area coordinators report have a full report from MFRS. As part of the Bonfire Strategy MFRS removed over 250 tonnes of rubbish which could have been used for illegal bonfires; this is extremely good and thank you to everyone who provided information in this search.

lan also explained that some of the diversionary activities done by MFRS include a cadet scheme which helps young people aged 17-18 who have maybe had some problems with crime or in the past. This is based at Wallasey Fire Station.

**Anne Gibbons:** How do you select these youth cadets as people in the Moreton area may not be able to access it if it is based in Wallasey?

**lan Maxwell**: They are a mixture of youths involved in the scheme, this round is just a pilot and is being led by Mike Ratty however it is being developed and we are looking to expand the scheme through different areas and involve more people.

MFRS are still doing the Home Fire Safety checks and if anyone would like one please call 08007315958 for free.

### **Older Peoples Parliament**

Terry Sullivan from the Older People's Parliament advised the forum to read pages 15-19 of the area forum pack for full details of the report.

Currently the OPP is seeking funding to set up a project working with all the GP practices in Wirral to identify people who are looking after people (usually family members) with a progressive condition to enable them to access help and support.

**CIIr McArdle:** I support this project and would like to get involved as we need to take the pressure of older people looking after their friends and family. I think a first point of call to help with this project is NHS Wirral as they have a Carer's Strategy.

**Terry Sullivan:** Thank you. This is a great suggestion and contact details with Martin McEwan of NHS Wirral have been exchanged.

Also Terry explained that's some complaints had come through about the wind at the bus shelter in Arrowe Park as it is too open and some older people find it difficult to shelter there.

**Chair:** please speak to me about this and I will contact Neil Scales from Merseytravel about this issue.

### 8 DATE OF FUTURE MEETINGS

The chair closed the meeting and announced the next meeting would take place on the 8<sup>th</sup> June 2011, Venue TBC.

### **Matters Arising**

- Q. Who is responsible for the bus shelters at Arrowe Park Hospital as it gives minimal protection in bad weather,
- A. The bus shelter within the grounds of the hospital is of the new style, although if the proposed upgrade with the bus stop proceeds, this will include an additional bus shelter, which will prevent confusion when queuing for a bus.

The bus stop external to the hospital, located on the Arrowe Park Road is a new style, it has end panels and a back with an open front, which is the same to the one on site, which is the general standard. It would be helpful to what style they require and this could be included in discussions when Merseytravel complete the upgrade of the on site bus shelters."

The bus shelters are not Trust property, they are owned and maintained by Merseytravel, all the Trust has agreed is to allow them to be located within our grounds

# **Section Two**

Area forums provide an opportunity for people who live or work in Wirral to have a greater say on local issues and be more active in decision making and shaping local services.



**Tackling Anti-Social Behaviour** 

**Update provided by Wirral Council** 



Council's Anti-Social Behaviour Team (Integrated Youth Support Service, Children & Young People's Department) January 2011 – April 2011

Legal action against the perpetrators of anti-social behaviour has included:

### Reported January 2011:

- ➤ Two 12-year old cousins from Birkenhead were issued with interim Anti-Social Behaviour Orders pending a full hearing (see below);
- ➤ 40-year old female from Heygarth Drive, Greasby, was sentenced to 20 weeks' imprisonment following breaches of an Anti-Social Behaviour Order obtained against her in 2010. Her 51-year old partner from Grove Road, Hoylake, was sentenced to electronic tagging for 6 weeks and ordered to stay at his mum's address in Hoylake between 7pm and 7am, following a breach of a 2-year Anti-Social Behaviour Order obtained against him in 2010.

### Reported February 2011:

Two 12-year old cousins from Birkenhead were issued with 2-year Anti-Social Behaviour Orders following alleged anti-social behaviour including abusive behaviour and the harassment of local businesses and their customers.

### Reported March 2011:

➤ 16-year old female was issued with an interim Anti-Social Behaviour Order pending a full hearing (see below).

### Reported April 2011:

➤ 16-year old female was issued with a 2-year Anti-Social Behaviour Order following a catalogue of abusive and threatening behaviour.

### Activity has included:

Programme to tackle anti-social behaviour in New Ferry & Bromborough (February 2011)

Teenagers were offered a 12-week alcohol and drug intervention course, with emphasis on gun and knife crime, to tackle anti-social behaviour in the area.

The programme, a result of partnership between Merseyside Police and Wirral Council's Anti-Social Behaviour Team, was run in conjunction with Wirral's Challenge and Support Project Page 9

co-ordinated by the Team, which provides a twin approach of enforcement to challenge the behaviour of young people involved in anti-social behaviour and intervention to tackle the underlying causes.

Alongside the curricular activities there was opportunity for the young people to get involved in community projects. The young people were presented with their completion certificates at Merseyside Police's headquarters in May and work is currently underway to extend this programme across the borough.

➤ ASBO helped boy (March 2011)

A teenager and his parents, in an interview with the Wirral Globe, reported how an Anti-Social Behaviour Order [issued against him by the Council's Anti-Social Behaviour Team] has helped him turn his life around.

The teenager suffering from Asperger's Syndrome was given an ASBO because of his behaviour. The youngster, who also suffers Attention Deficit Hyperactivity Disorder (ADHD) was issued with Order after a string of complaints about him. His parents, who initially fought against their child being put under the stigma of an ASBO, spoke out to say it helped him turn his life around.

The young man was 13 years old when he was issued with an ASBO for his continued disturbance in his neighbourhood. The teenager's 2009 ASBO, which recently expired, came after a string of incidents involving verbal abuse and threats to Wirral Council staff. His mum said she tried to get the ASBO lifted many times. She said: "He was just a nuisance, plain and simple. But I did fight the ASBO because my son has ADHD and asperger's syndrome so I didn't think he would be able to keep to the restrictions imposed upon him. But he surprised us all and got into the habit of not going where he wasn't allowed and improving his behaviour. I think the ASBO definitely helped him because he knows now that if he puts a foot out of line, there may be bigger consequences."

Calling all local young people (March 2011)

A young sports instructor from Wirral called on other young people to join her to take part in an event to raise money for this year's Red Nose Day. Chloe Tolman, 20, organised a fancy dress 5-a-side football tournament to raise money for Comic Relief which took place at Seacombe's Soccerdome.

The event was supported by officers from the Council's Anti-Social Behaviour Team, Youth Offending Service, Youth & Play Service and Sports Development Unit.

### Merseyside Fire & Rescue Service

The Fire Service on Wirral is delivered through 6 community fire stations located at.

• Birkenhead: Exmouth Street. Birkenhead.CH41 4AX. 0151 296 5325

• Bromborough: Dock Road South. Bebington.CH62 4SQ 0151 296 5925

• **Heswall:** Telegraph Road, Heswall, CH60 OAF. 0151 296 5805

• Upton: Arrowe Park Road. Upton.CH49 OUF. 0151 296 5895

• West Kirby: The Concourse. West Kirby. CH48 4HX. 0151 296 5955

• Wallasey: Mill Lane. Wallasey. CH44 5UE. 0151 296 6180

For a FREE Home Fire Safety Check, including FREE smoke alarm installation if required please contact Fire Service Direct on **FREE phone 0800 731 5958** 

Merseyside Fire and Rescue Service (MFRS) news can be followed via our website Merseyfire.gov.uk we can also be found on social network sites - @Merseyfire on Twitter or visit our Facebook page - www.facebook.com/merseyfire.

### **Integrated Risk Management Plan**

MFRS are committed to integrated working with other authorities, agencies and the voluntary sector to improve public safety and well being. We have an Integrated Risk Management Plan which is a local strategic plan that outlines the measures intended to be taken to continue the modernisation and improvement of services to the people of Merseyside.

Wirral has developed a local IRMP taking account of specific risks and community concerns. The main action points for 2011-2012 have been identified as:

- 1) Road Safety: To work with partners to provide appropriate education and training thereby delivering improved road safety across the borough.
- 2) Fire Cadets: The first course of Cadets is now under way at Wallasey fire station.
- 3) Site Specific Risk Information: Station have commenced a new initiative to identify and plan for managing risk at vulnerable locations and premises... This will enable MFRS to target response and improve community safety.
- 4) Wirral healthy Homes Initiative. Enhance and expand the Wirral Healthy Homes Initiative to reduce risk in homes from the private rented sector through a series of targeted campaigns.
- 5) Reduction of Anti Social Behaviour (ASB) in Wirral Support and enhance the partnership responsible for the reduction of anti-social behaviour. Additional MFRS staffing resources have been embedded within the Merseyside Police ASB team and the Community Safety Team.
- 6) Wirral Stronger Communities Initiative: Engage with partners to deliver Community Safety Initiatives in the Morpeth Dock area of the Wirral.
- 7) Risk Reduction in the Home: MFRS resources are being targeted at those most at risk with the objective of reducing risk within the community.
- 8) Health, Safety & Welfare: MFRS will address emerging issues by developing solutions at local level to improve health, safety and welfare in the workplace.
- 9) Environmental Impact: MFRS staff will help minimise the Service's impact on the environment by reducing overall carbon emissions, conserving energy and minimising other pollution.
- 10) Fire Prevention: MFRS staff are to take an active role in the safeguarding of members of the public in licensed premises on Merseyside by conducting inspections during hours of operation.
- 11) Equality & Diversity: MFRS staff will contribute to delivering our service equitably to all communities and individuals by considering
- the needs and risks associated with their communities and to develop innovative ways of addressing those needs and risks.
- 12) Corporate Social Responsibility: MFRS staff will take an innovative approach to engaging with voluntary and charitable organisations to deliver benefits to our communities whilst contributing to the overall aims of MFRS

### Accidental Dwelling Fires

Last years campaign to reduce the incidence of accidental dwelling delivered a 10% reduction over the last 12 months... Intelligence shows that the majority of such fires originate in the kitchen and this is supported by current statistics:

February 21 fires; 12 originating in the kitchen March 14 Fires; 9 originating in the kitchen April 13 fires; 6 originating in the kitchen

We are continuing with our targeted campaign to achieve a further reduction.

### Wirral FireWatch

Every summer, firefighters see a dramatic rise in the number of grass and rubbish fires, particularly during spells of hot weather and the school holidays.

In Wirral, land around Bidston Hill, Thurstaston Common and Caldy Hill is often left blackened and scorched by fires during the summer.

MFRS staff will engage with young people in schools and youth clubs and while patrolling the green space areas to inform them about the dangers of starting small fires. MFRS staff, supported by partner agencies will undertake patrols in areas where small fires are most likely to occur. They will also work alongside other agencies to remove any build-up of combustible materials and provide advice to people living in "hotspot" areas on how they can reduce the risk of fires in their community.

Whilst we want people to enjoy themselves following a few simple tips could help improve community safety:

Always extinguish your cigarette and any other smoking materials properly.

Store your wheelie bin away from the windows and doors of your property and where possible, store it behind locked gates.

Dispose of barbecues responsibly.

Don't leave bottles or glass in woodland areas -sunlight shining through glass can start fires so take them home or put them in a bin.

If you discover a fire or someone starting one, report it immediately by calling 999.

### AREA FORUM STREETSCENE UPDATE

### Leasowe, Moreton & Saughall Massie

Traffic Management Updates

The following Traffic Management schemes have been completed since the last round of Area Forum reports:

- Reeds Lane, Leasowe Vehicle Activated Sign
- Millennium Centre, Leasowe Bollards
- Town Meadow Lane Moreton Bollards

### **Highway Management**

Last year each Forum was given the opportunity to contribute to the current Structural Maintenance Programme and submit lists of roads they considered to be local priorities for significant repair. Each suggested road was assessed according to the criteria below and if successful included in the programme.

The current programme of schemes attached at Appendix 1 (See pages 14 - 17)

### Network Condition and Assessment Criteria

In order to fulfil its duty to maintain the highway, it is necessary to consider how the Council will prioritise the maintenance schemes to be undertaken and what treatment of the prioritised schemes should comprise in order to repair and prevent further deterioration of those lengths of road and footway. The following criteria are used in carrying out this analysis:

- (i) In accordance with national best practice the Council undertakes surveys of the highway network in order to determine the condition of the carriageways.
- (ii) Areas of constant repairs; mainly due to vehicle over-ride; are highlighted in the Highway Inspectors' safety inspections.
- (iii) Particular roads brought to the Council's attention, as warranting significant repair, by Area Forums, Elected Members, the public and Streetscene officers.
- (iv) Feedback from the Council's Term Maintenance Contractor regarding the suitability of different repair solutions depending on the existing road condition and use.
- (v) Road casualty information, where collisions with road surface condition as a potential causation factor, to determine whether prioritising a scheme in the programme may also address a recognised road safety concern.

Technical Services are now in the process of preparing the Structural Maintenance Programme for 2012/2013 and would once again appreciate your assistance in providing lengths of roads and pavements that should be considered for resurfacing or reconstructing due to their poor condition. Please submit any roads for consideration by contacting your local Councillor or the Community Engagement team on 0151 691 8695, alternatively email, <a href="mailto:engage@wirral.gov.uk">engage@wirral.gov.uk</a> no later than 1 August 2011.

Road Name	Limits	Ward	Estimate £s	Category	Works Description
Blackheath Drive	All	Leasowe & Moreton East	20,000	Structural Footway	L/R & P/L kerbs as required. L/R flags as required. Construct/reconstruct flexible footway.
Fender Lane	M53 bridge to Hoylake Road	Leasowe & Moreton East	100,000	Structural Carriageway	Resurface Carriageway
Кдutsford Road	All	Leasowe & Moreton East	7,000	Surface Treatment to be decided following consultation with Term Maintenance Contractor	Surface Treatment to be decided following consultation with Term Maintenance Contractor
ab ab Rasture Crescent	All	Leasowe & Moreton East	3,000	Surface Treatment to Footway	Slurry Seal
Pine Tree Grove/Close	All	Leasowe & Moreton East	14,000	Surface Treatment to be decided following consultation with Term Maintenance Contractor	Surface Treatment to be decided following consultation with Term Maintenance Contractor
Sandbrook Lane	Hoylake Road to Manor Drive	Leasowe & Moreton East	20,000	Surface Treatment to be decided following consultation with Term Maintenance Contractor	Surface Treatment to be decided following consultation with Term Maintenance Contractor
Scoresby Road	All	Leasowe & Moreton East	13,000	Surface Treatment to be decided following consultation with Term Maintenance Contractor	Surface Treatment to be decided following consultation with Term Maintenance Contractor

		l easowe & Moreton		Surface Treatment to be decided following consultation with Term Maintenance	Surface Treatment to be decided following consultation with Term Maintenance
All			22,000	Contractor	Contractor
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Lea	Lea	sowe & Moreton			Construct/reconstruct flexible
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Kestrel Road to				Term Maintenance	with Term Maintenance
Bermuda Road Moreton	More	eton	1,000	Contractor	Contractor
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	More	Moreton West &	0	!	Construct/reconstruct flexible
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					L/R & P/L kerbs as required. L/R flags as required.
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All Saug	Saug	Saughall Massie	25,000	Structural Footway	footway.
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More All Saug	More	Moreton West and Saughall Massie	1,300	Surface Treatment to Footway	Slurry Seal
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Glasier Road	All	Moreton West and Saughall Massie	1,600	Surface Treatment to Footway	Slurry Seal
Mallard Way	IIA	Moreton West and Saughall Massie	2,300	Surface Treatment to Footway	Slurry Seal
Tern Way	IIA	Moreton West and Saughall Massie	3,000	Surface Treatment to Footway	Slurry Seal
Wastdale Drive	All	Moreton West and Saughall Massie	6,800	Surface Treatment to Footway	Slurry Seal

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### Waste and Recycling

Wirral Council has exceeded its recycling target of 37% for 2010/11 - we are now recycling 40% of our waste. The increase in recycling has been as a result of recycling the Borough's street sweepings and also an overall reduction in the weight of refuse produced per household. Well done and thank you to all our residents for their hard work.

In March, Wirral Council rolled out a recycling service to all properties in hard to access areas (bag collection rounds). 350 properties have received a new box for recyclable material, to be collected on a weekly basis. We are now very close to 100% of Wirral households having a kerbside recycling service - just two more properties to go!

Wirral Council will be holding a compost giveaway on Sat 11th June at Port Sunlight Garden Centre from 9am till 1pm. Bags of compost will be available on a first come first serve basis, one bag per customer. Information will also be available on home composting and www.getcomposting.com, where residents can purchase low cost compost bins, wormeries and water butts.

The Waste and Environment section have employed our third and final round of Future Job Fund posts - 6 Assistant Recycling Project Officers have joined the team until September 2011. These officers will continue the good work being done to tackle contamination of the grey recycling bins. Since May 2010, the Assistant Recycling Project Officers have worked with the Biffa crews in the worst performing areas and have seen a 50% reduction in the number of bins rejected for contamination. A secondary project has begun, auditing properties presenting two or more green bins for refuse. The aim of this project is to ensure that all properties presenting two bins are authorised to do so and also to keep accurate records for future reviews.

Due to the success of the Future Job Fund projects, the Waste and Environment Team has received authorisation to employ 6 full time staff in these posts. We anticipate beginning the recruitment process in July/August, so as to ensure continuity.

### **Local Transport Plan 3**

The Third Local Transport Plan for Merseyside became active from 1st April 2011.

The plan sets out the implementation plans in the short term to 2015 and looks to the longer term strategy for 2024 on how to improve transport in Merseyside.

The Third Local Transport Plan has the following vision:

'A city region committed to a low carbon future, which has a transport network and mobility culture that positively contributes to a thriving economy and the health and wellbeing of its citizens and where sustainable travel is the option of choice'.

The Local Transport Plan has six goals:

- Help create the right conditions for sustainable economic growth by supporting the priorities of the Liverpool City Region, the Local Enterprise Partnership and the Local Strategic Partnerships.
- Provide and promote a clean, low emission transport system which is resilient to changes to climate and oil availability.
- Ensure the transport system promotes and enables improved health and wellbeing and road safety.

- Ensure equality of travel opportunity for all, through a transport system that allows people to connect easily with employment, education, healthcare, other essential services and leisure and recreational opportunities.
- Ensure the transport network supports the economic success of the city region by the efficient movement of people and goods.
- Maintain our assets to a high standard.

(Please note all goals have equal status).

The Local Transport Plan and supporting annexes are available to download from <a href="https://www.transportmerseyside.org">www.transportmerseyside.org</a> or by contacting 0151 330 1294

### **School Environment Awards**

The Wirral Council School Environment Awards, in association with Biffa and Tranmere Rovers, are now in their third year and have seen some very successful, exciting and challenging projects being rewarded to schools across Wirral.

The awards are open to all schools and provide recognition to schools studying a range of environmental topics that are strongly linked to the National Curriculum and compliment work towards Eco Schools.

This year's winners were:

- Energy Awareness Award Greenleas primary School
- Mayor's Outstanding Contribution Award Irby Primary School
- Wirral Ranger's Wildlife Conservation Award Hoylake Holy Trinity
- Junior Road Safety Officer's Award Great Meols Primary School
- Road Safety Participation Award Upton Hall School, FCJ
- Biffa Schools Recycling Award Stanton Rd Primary School
- Tranmere Rovers Community Award Prenton High School For Girls
- Green Facilities Champion University Academy of Birkenhead

### **Street Cleansing**

Wirral's street cleansing contractors Biffa have adopted a new 'area based' approach to cleaning the borough. Wirral has been divided into four areas meaning that each area has its own designated cleansing operatives, supervisors and manager.

This change in approach identifies the following opportunities for improvements:

- Geographical ownership is created for frontline operatives and management. This not only highlights locations presenting a reoccurring challenge but creates an extra element of ownership and pride in the cleanliness of any one particular location.
- Localised working will reduce the distances that cleansing vehicles will need to cover.
  This will obviously reduce fuel costs but will also lower carbon emissions for the street
  cleansing service as a whole. This will aid in Biffa and Wirral's aim to make the service
  as environmentally sustainable as possible.

### Big Tidy Up's

From May, Tidy Ups will begin in those wards who have allocated money through the 'You Decide' funding. In West Wirral we will be engaging Tranmere Together to work with a number of local organisations.

### **Community Speedwatch**

Is speeding a problem in your neighbourhood? Make a difference by joining the Wirral Community Speedwatch team and help to make Wirral's roads safer. Community Speedwatch allows Wirral residents concerned about speeding in their local area to monitor motorist's speed using state of the art radar guns. The scheme aims to tackle areas where the dangers of careless driving and speeding are a real concern to local people. For more information on becoming a Community Speedwatch Volunteer contact Carolyne Hankey on 0151 606 5448, carolyne.a.hankey@merseyside.pnn.police.uk.



The Trust is pleased to be able to participate in the Local Area Forums and welcomes the opportunity to brief Wirral residents and our partner organisations on topical issues. Representing the Trust at each Forum will be an Executive Director or Senior Manager and the elected Public Governor for the host constituency. This report sets out the main challenges and opportunities for the Trust over the coming months and highlights achievements and service developments:

### 1. Treating you well into the future

On May 9<sup>th</sup> the Trust launched a widespread staff and public engagement programme, called <u>Treating you well into the future</u>. This is the title of a 28 page staff and public engagement document and a four page summary, both of which are published on the Trust's website at: www.whnt/nhs.uk/treatingyouwellintothefuture/

The aim of *Treating you well into the future* is to ensure a vibrant future for both Arrowe Park and Clatterbridge Hospitals whilst continuing to deliver safe, high quality patient care and services in the years to come. The Trust needs to make the best use of these hospitals, avoiding duplication of services and working more efficiently.

We are therefore proposing changes to some services at both hospitals and are actively seeking the views and opinions of everyone with an interest in local hospital services including staff, patients and carers, Foundation Trust Members and Governors, partners, statutory and voluntary organisations and the general public.

These proposals are **not** about closing Clatterbridge Hospital. Nor are they about cutting services or costs. On the contrary, the level of investment needed to develop the proposals would be between £12.8 million and £28 million.

The *Treating you well into the future* document sets out the reasons why the Trust needs to make changes to some services. These range from clinical and quality issues - the Trust's top priority - to estates and financial considerations. The document also highlights three options and two sub options for change along with their anticipated benefits, an analysis of their strengths and weaknesses and their projected costs.

The document also sets out the ways in which staff and public can express their views and we would urge everyone with an interest to make their views known by answering the eight engagement questions. Responses can be made either on-line via the website (as above) or by completing and returning the form in the document, via the freepost address provided. The Trust's Board of Directors are committed to taking everyone's views into account before a final decision is taken on the way forward at the end of June. The closing date for the receipt of comments is 13<sup>th</sup> June 2011 and the outcome will be widely communicated during July.

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The engagement documents may be obtained on request in different formats - including hard copy, easy read, audio, large print or other languages - by

- emailing: wih-tr.engagement@nhs.net
- phoning: the Communications and Marketing Team on 0151 604 7003

Hard copies of the documents will be available in local authority one stop shops, libraries and GP surgeries.

### 2. Providing Excellence in Healthcare

We are pleased to announce that three of our services have recently been acknowledged as amongst the best in the North West or in the country:

### **Stroke Services in the Top Ten**

- Services for Wirral people who have suffered a stroke are amongst the best in the country according to the Care Quality Commission.
- Services provided from both Arrowe Park and Clatterbridge Hospitals and in the community across Wirral were judged to be 'best performing' and ranked in the top 10 in the country for primary care trust areas.
- Our Early Supported Discharge Team has been especially praised for the support it gives to stroke patients and their families.
- The work of the Team complements the other high quality services provided for stroke patients on Wirral including preventative work undertaken by GPs and the speed at which thrombolysis (clot-busting drugs) are given at Arrowe Park Hospital to patients whose stroke is caused by a clot, rather than a bleed.

### **Community Midwives**

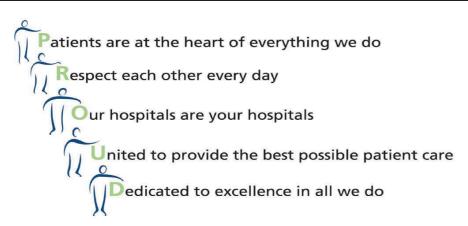
- The Birkenhead Community Midwife Team scooped one of the UK's top midwifery prizes, the 'Innovation in Midwifery' Award, for their 'Mums and Midwives' shop project, at the recent Royal College of Midwives Annual Awards.
- Opened in 2009 and based in The Grange and Pyramids Shopping Centre in Birkenhead, the 'Mums and Midwives' shop is open five days a week. Staffed by a team of community midwives, it provides local women with an easily accessible place in the community where they can get advice on a range of pregnancy and postnatal issues.

### Oxygen Services

- The Cardio Obstructive Pulmonary Disease (COPD), pulmonary rehabilitation and home oxygen service based at Victoria Central Health Centre has also just scooped a prestigious award. The community based team, comprising staff from our Trust and NHS Wirral, was a winner at the first NHS North West Respiratory Awards in the category of Best Oxygen Service.
- The service was launched in autumn 2009 with the aim of improving the quality of care for patients with COPD and patients in need of home oxygen. So far more than 1,300 patients have benefited from the service and focus groups have shown that patients are extremely satisfied with the service

### 3. Our Core Values

Our Trust has adopted a set of core values to help shape our culture and character and guide decision-making.



### 4. Controlling Infection

The Trust is committed to reducing the incidence of healthcare associated infections. We are one of the few trusts nationally to screen admitted medical & surgical patients for MRSA (meticillin resistant Staphylococcus aureus). This has reduced the risk of those patients who carry the germ harmlessly from developing an infection and reduces the risk of cross-infection to other patients.

We have implemented improved antibiotic prescribing practice and increased our isolation facilities. We also investigate **all** serious infections so that we can learn from them and take action to improve practice where necessary. We routinely publish our infection rates on our website and information can also be found on the Health Protection Agency's website www.hpa.org.uk

- MRSA Bacteraemias we are pleased to be able to report that there have been NO cases of MRSA bacteraemia across the Trust since September 2010. This has been achieved as a result of many new trust-wide initiatives that all staff have incorporated within their daily practices.
- The incidence of *Clostridium Difficile* has also significantly reduced over recent months and we are well below the threshold number set by the Primary Care Trust.
- Patient Environment Action Team (PEAT) Assessment Results 2011
- The Trust has just received it's 2011 PEAT assessment results for environment, food and privacy and dignity for each hospital as follows:

Site Name	Environment Score	Food Score	Privacy & Dignity Score	
Arrowe Park Hospital	Excellent	Excellent	Excellent	
Clatterbridge Hospital	Good	Excellent	Excellent	

### 6. Assembly of Governors

The Trust's Assembly of Governors meets in public at least 4 times year. Both Public and Staff Members of the Trust and members of the public are welcome to attend. The next meeting will be on Wednesday 15<sup>th</sup> June at 6.00pm in the Education Centre, Arrowe Park Hospital. Further details about this meeting or about how to become a Foundation Trust Public Member, is available from the Membership Office at Arrowe Park Hospital 0800 012 1356

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For more information...

Our easy access website can provide lots of useful information for patients, the public, staff and GPs about the Trust and its services. Go to <a href="https://www.whnt.nhs.uk">www.whnt.nhs.uk</a> The

website is speech enabled for browsers with sight related problems and the easy click, 'email a patient' facility continues to be a popular feature

Come and Join Us!

As a Foundation Trust we want to involve our Public Members in helping us to shape future services – we currently have 8,500 Public Members and are keen to recruit more. Public Members can get involved as much or as little as they like – from just receiving 'Public Membership News', our regular newsletter, to participating in surveys or standing for election as a Public Governor. To join on-line go to <a href="https://www.whnt.nhs.uk">www.whnt.nhs.uk</a> or complete the form enclosed in this information pack and return it to the freepost address given.

WIRRAL BOROUGH COUNCIL

**ALCOHOL SCRUTINY REVIEW** 

### INTRODUCTION

This report provides background information regarding the Final Report of the Alcohol Scrutiny Review. It is provided to the Area Forum meeting for information purposes only.

### **Background**

- 1.1 At the meeting of the Scrutiny Programme Board, held on 14<sup>th</sup> September 2009, members agreed to undertake an in-depth scrutiny review regarding progress towards implementation of the Alcohol Strategy in Wirral. The Board members agreed that volunteers should be sought from among scrutiny members to form a Panel.
- 1.2 Subsequently, the following members volunteered to be members of the Panel:
  - Councillor Dave Mitchell (Chair)
  - Councillor Sue Taylor
  - Councillor Chris Meaden
  - Councillor Ann Bridson

### 2. Focus for the Review

- 2.1 The Scrutiny Programme Board agreed the Scope for the review in January 2010. Due to the enormous breadth of the topic, it was agreed to focus on specific areas, concentrating particularly on those issues which are within the direct responsibility of the Council. The panel members proposed that, due to the high profile and significance of excessive drinking among young people, the central focus of the review should be the "access to alcohol by young people in Wirral".
- 2.2 The main issues for the review were identified in the Scope document as:
  - What is the impact of alcohol on young people in Wirral?
  - What is the impact of young people drinking alcohol having on other residents of Wirral?
  - What is already being done to enable young people to make good choices regarding alcohol?
  - What are the key issues relating to access and availability: Where? Price? Promotions?

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- What restrictions of access to alcohol exist at present?
- What additional restrictions of access are available and which have been successfully used elsewhere?
- Can Council policies be sensibly amended relating to the access and availability of alcohol, particularly with respect to young people?

### 3. Evidence Gathering and the Report

The Panel have used a number of methods to gather evidence for the review:

- Meetings with key officers
- Visits by panel members to local communities accompanied by Youth Outreach workers
- Written evidence

### 4. Scrutiny Review Recommendations

In considering the evidence found during the review, the Panel Members formulated the recommendations listed below:

### A. Wirral Alcohol Harm Reduction Strategy as a Council priority

It is recognised that 'Tackle alcohol harm' is a Priority for Improvement in the Council's Corporate Plan for 2010/11 and an Aim for 2008-2013. Given the statistical evidence of alcohol harm in Wirral, the Cabinet is encouraged to ensure that alcohol misuse remains a priority among the Council's objectives for the foreseeable future. Financial support for the service should follow its recognition as a priority service.

### B. Funding

In the past, the alcohol harm reduction services have been provided from a variety of short-term funding streams. This does not promote long-term stability in service provision. In the future, Cabinet is urged to promote long-term planning for the delivery of service by encouraging budgeting for the service over a longer time-frame.

### C. Performance Management

Cabinet is urged to support the implementation of a series of performance indicators which will measure the outcomes of the Alcohol Harm Reduction Strategy, including the preventative aspects of the work and the impact on young people. Further development of suitable data-sharing arrangements among the partners, using a single set of data wherever possible, would be beneficial.

### D. Education of young people

Council is requested to recognise the importance and continued priority of education for young people regarding the dangers of alcohol misuse. Education is recognised as a cornerstone of the Alcohol Harm Reduction Strategy. The support of all agencies, including schools, health authorities, the Police, Fire & Rescue Service and the voluntary sector, as well as Wirral Council, is fundamental to the delivery of this service. There is concern that appropriate alcohol awareness education should be available to young people in Years 5 and 6 at primary school. Research shows children aged ten and eleven are the most vulnerable age group regarding alcohol.

### E. Legislative framework

Wirral Council Cabinet is encouraged to lobby the Home Office for changes in the law aimed at reducing the supply of alcohol to young people by:

• Limiting the promotion of the sale of alcohol, for example, through 'happy hours'

- Restricting the use of alcohol as a 'loss leader' by supermarkets and other retail outlets
- Reducing the promotion of alcohol through advertising
- Reducing the scale of proxy sales by imposing greater fines on those purchasing alcohol on behalf of under-age drinkers

### F. Minimum unit pricing for alcohol

The Review Panel supports the principle of minimum unit pricing for alcohol. Council is requested to engage positively in the process to introduce a regional minimum price for alcohol in the Merseyside region.

### G. Cumulative Impact Policy

Council should actively seek to introduce a Cumulative Impact Policy, as has been introduced by Local Authorities such as Liverpool and Brighton, in order to tackle the increase in outlets in specific hotspot areas.

### H. Trading Standards

The work of Trading Standards is considered an important element in combating the sale of alcohol to young people. An additional £40,000 was included in the 2010/11 budget of the Council to enable Trading Standards to continue tackling under-age sales of alcohol using a number of methods, including test purchasing, which had led to a reduction in sales to under-age young people. Cabinet is urged to retain that financial support.

### I. Alcohol-related hospital admissions

All agencies, including Wirral DAAT, are encouraged to ensure that the excellent advice services currently available to support young people who are subject to alcohol-related hospital admissions are continued and, if necessary, expanded.

### J. Relationship with Magistrates

The Council is encouraged to further develop a tripartite relationship with magistrates and the Police in order to cultivate a mutual understanding of issues relating to the application of licensing laws in the courts.

### K. Multi-agency working

Wirral Council Cabinet is invited to congratulate all of the agencies and staff involved in the delivery of the Wirral Alcohol Harm Reduction Strategy. Although much progress remains to be made in tackling the problem of alcohol misuse in Wirral, the impressive partnership working already in place provides a firm foundation for future progress. The Outreach Workers are among the key front-line staff who engage directly with young people and are responsible for the delivery of the Alcohol Harm Reduction Strategy. In the current difficult financial circumstances for public services, the protection of the front-line staff should be recognised as a priority in the onward delivery of the strategy. The approach of strong multi-agency working should continue to be supported in the future.

### 5. Outcomes of the Scrutiny Review

In January 2011, the Scrutiny Programme Board approved the Alcohol Scrutiny Review and, among other resolutions, agreed that the report be referred for consideration by each of the Area Forums.

Subsequently, Wirral Council Cabinet, at the meeting held on 17<sup>th</sup> March 2011, resolved the following:

- i. That the Cabinet welcomes the report and notes the hard work put in by the Alcohol Scrutiny Panel and the Scrutiny Programme Board in carrying out the review.
- ii. That the Cabinet expresses its concern about the serious issues for the health, safety and wellbeing of young people that the report raises and all of the recommendations of the Panel be accepted.
- iii. That it be noted that recommendation A is picked up in the Corporate Plan and that recommendation H has already been acted on in the Budget.
- iv. That the Scrutiny Review be referred to the Licensing. Health and Safety and General Purposes Committee, with a request that it gives specific attention to recommendations E, F, G and J.
- v. That the report be referred to the LSP Executive with a request that it gives specific attention to recommendations B, C, D, I and K.
- vi. That the Director of Public Health be requested to be the lead officer for coordinating the response of the Council and other agencies to the report.

### 6. Complete Report

The complete scrutiny report, 'Access to Alcohol by Young People in Wirral', is available at the following link: http://bit.ly/alcreport

### **Youth Service Update**

Wirral Youth Service provides opportunities, which are open to all Wirral young people. Youth work helps young people learn about themselves, others and society, through informal educational activities which combine fun, challenge and learning.

The Service works with young people aged13-19 years, and specifically targeted young people aged 20 until their 25<sup>th</sup> birthday who have additional needs and need support with transition into adult life/services.

The Youth Service in Wirral works with many young people in a variety of different settings, these include:

- Youth clubs
- Street work projects
- "Kontactabuses"
- "Wirral Youth Theatre" and Youth Arts
- "Response" Advice, support, advocacy and information service and Substance Misuse Service
- Duke of Edinburgh's Award
- Outdoor activities
- Projects in schools

The Service is flexible and able to respond to the needs of young people and offers opportunities that are both universal and targeted. Youth work on Wirral is delivered through joint working between the Local Authority, voluntary organisations and other agencies.

Youth workers work with young people in many different localities in Wirral. Having a variety of youth clubs and street work projects allows youth workers to work with young people in their neighbourhoods, meet their specific needs and respond to issues that are important to Page 25

them.

Much of the work of the Youth Service takes place in one of fourteen open access youth clubs located across the Borough. Street work teams of youth workers make contact with young people who do not access the service elsewhere, build relationships with them and in negotiation with the young people, develop programmes which address their specific needs. This work is delivered on the streets, through project work and on mobile Kontactabuses.

### Response

Response is a Borough wide Youth Service provision, providing counselling, support, advocacy and information for young people. Many of these young people have complex needs requiring intensive support from the service including homelessness, abuse, poor health and poverty.

The agency also has a team of specialist workers providing support to young people who have drug and alcohol problems. The team work with those individuals in a variety of settings including outreach street work and one to one work in their homes or wherever young people feel safe. The team also deliver educational programmes within schools and other youth settings on the risk, consequence and health implications of substance misuse. Partnership work plays an important role in targeting vulnerable, hard to reach groups of young people. Service level agreements and regular joint working ensures the needs of young people are met.

### Duke of Edinburgh's Award

The Youth Service holds the operating licence for administering and running the DofE. The Youth Service is therefore able to issue individual operating licences to single units such as schools, youth clubs and uniformed organisations. Young people within the borough are able to participate in at Bronze, Silver and Gold levels and are offered a wide and diverse menu of opportunities.

A well equipped Open Award Centre is able to provide comprehensive and quality expedition training for those wishing to attempt their expedition or exploration.

Young people are encouraged to make improved use of their leisure time and by participating in the DofE they are guided towards, helping their own communities, acquiring new skills, keeping fit and taking on new and exciting challenges.

Anyone aged between 14 and 25 can take part in the DofE regardless of background or ability and participants are able to increase their own self confidence and self esteem, make new relationships and develop fresh skills.

### Wirral Youth Theatre/Youth Arts (WYT)

Wirral Youth Theatre operates across the Borough to enable young people to access a wide range of performing arts related activities. Art forms such as drama, dance, music, technical theatre and new media are used to help young people to develop personally and socially as well as developing theatre and media related skills. WYT has now relocated to the Gilbrook School site in Birkenhead.

**You Decide Funding** There are projects being planned in a number of wards across the face of Wirral using the You Decide funding. The outputs of these projects will be maximised by the joint working of partners in the Integrated Youth Support Service including Youth sports and the Anti-social Behaviour team.

**Leasowe Youth Project**. Due to vacancies the Club is having some difficulties with low staff numbers. As a result the team has been working closely with the local outreach team. There was a trip to Oaklands which was supported by the outreach team and local police.

**Moreton Youth Club** offers a range of activities which include sports such as football, netball, basketball, pool, table tennis and snooker. Recently young people have been taking

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